



To: Members of the Integration Joint Board

Town House,  
ABERDEEN 16 February 2021

## **INTEGRATION JOINT BOARD**

The Members of the **INTEGRATION JOINT BOARD** are requested to meet in **Virtual - Remote Meeting on TUESDAY, 23 FEBRUARY 2021 at 10.00 am.**

FRASER BELL  
CHIEF OFFICER - GOVERNANCE

### **B U S I N E S S**

- 1 Welcome from the Chair

### **DECLARATIONS OF INTEREST**

- 2 Members are requested to intimate any declarations of interest (Pages 3 - 4)

### **DETERMINATION OF EXEMPT BUSINESS**

- 3 Members are requested to determine that any exempt business be considered with the press and public excluded

### **STANDING ITEMS**

- 4 Minute of Board Meeting of 27 January 2021 (Pages 5 - 14)
- 5 Draft Minute of Risk, Audit and Performance Systems Committee of 26 January 2021 (Pages 15 - 20)

6 Draft Minute of Clinical and Care Governance Committee of 12 January 2021  
(Pages 21 - 24)

7 Business Planner (Pages 25 - 26)

8 Chief Officer's Report - HSCP.21.017 (Pages 27 - 34)

### **GOVERNANCE**

9 Service User Representative on IJB - HSCP.21.018 (Pages 35 - 38)

10 Annual Procurement Plan - HSCP.21.008 (Public) (Pages 39 - 46)

11 Revised Model Complaints Handling Procedure - HSCP.21.015 (Pages 47 - 106)

### **TRANSFORMATION**

12 Care at Home - HSCP.21.014 (Pages 107 - 114)

### **ITEMS THE BOARD MAY WISH TO CONSIDER IN PRIVATE**

13 Annual Procurement Plan - HSCP.21.008 (Exempt Papers) (Pages 115 - 174)

### **DATE OF NEXT MEETING**

14 IJB Meetings -

**Tuesday 23 March 2021 at 10.00am**

Tuesday 25 May 2021 at 10.00am

Tuesday 6 July 2021 at 10.00am

Tuesday 24 August 2021 at 10.00am

Tuesday 2 October 2021 at 10.00am

Tuesday 15 December 2021 at 10.00am

Website Address: <https://www.aberdeencityhscp.scot/>

Should you require any further information about this agenda, please contact Derek Jamieson, tel 01224 523057 or email [derjamieson@aberdeencity.gov.uk](mailto:derjamieson@aberdeencity.gov.uk)